

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	109	(FLOCKHART and ANDREW).in.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 09:40
S2	18	(Roybal and Larry).in.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 09:40
S3	353	(Steiner and Robert).in.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 09:40
S4	16	(Steiner-Robert-c).in.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 09:41
S5	77	(FLOCKHART-ANDREW-D). in.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 09:41
S6	10	("5506898"   "6130942"   "6463346"   "6493447"   "6553114").PN.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 09:42
S7	2	("6487290").PN.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 09:47

S8	3	("7013344").PN.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 09:48
S9	0	("2005/0071241").URPN.	USPAT	ADJ	ON	2008/08/14 09:48
S10	4	("20030152212"   "20030154184"   "20030215083"   "20030231647"   "5206903"   "6356632"   "6704409"   "6754333"). PN.	USPAT	ADJ	ON	2008/08/14 09:52
S11	5	("6130942"   "6463346"   "6493447"   "6553114"). PN. OR ("6707903"). URPN.	US-PGPUB; USPAT; USOCR	ADJ	ON	2008/08/14 09:56
S12	8	("20040139157"   "6751619"   "6934381"   "7072966").PN.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2008/08/14 12:44
S14	17	(US-20020029213-\$ or US- 20020090075-\$ or US- 20020087378-\$ or US- 20040024687-\$ or US- 20040088206-\$).did. or (US-6370572-\$ or US- 6804345-\$ or US-6988186- \$ or US-7068604-\$ or US- 7177832-\$ or US-5537684- \$ or US-5544318-\$ or US- 5682507-\$ or US-6192346- \$ or US-6397197-\$ or US- 6408283-\$ or US-6453038- \$).did.	US-PGPUB; USPAT	ADJ	ON	2008/08/14 13:02
S15	382	("20010056349"   "20010040887"   "20020002460"   "20020002464"   "20020010587"   "20020118816"   "20020181692"   "20020194002"   "20030123642"   "20030152212"   "20030026414"   "20030154184"   "20030231647"   "20050071241"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 13:05

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"5724092"	"5740238"
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"5906877"	"5915012"
"5926538"	"5930786"
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"5940496"	"5943416"
"5948065"	"5960073"
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S16	2	S15 and (bid\$3 auction)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 13:13
S17	197	S15 and (bid\$3 order auction)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 13:14

S18	2454	avaya.as.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 13:19
S19	1062	S18 and (allocat\$3 bid\$4 auction offer\$3 order\$3 pric\$3 proposal request \$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 13:21
S20	7	S18 and allocat\$3 near5 (work contact product service) near5 (bid\$4 auction offer\$3 order\$3 pric\$3 proposal request \$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 13:22
S21	25	"5537542"   "5838968"   "5974462"   "6154769"   "6178441"   "6226377"   "6230183"   "6263359"   "6272544").PN. OR ("6560649").URPN.	US-PGPUB; USPAT; USOCR	ADJ	ON	2008/08/14 13:24
S22	342	allocat\$3 near5 (resource work contact product service) near5 (submit\$3 present\$3 offer\$3) near5 (bid\$4 auction offer\$3 order\$3 pric\$3 proposal request\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 13:28
S23	779	(allocat\$3 assign\$3) near5 (resource work contact product service) near5 (submit\$3 present\$3 offer \$3) near5 (bid\$4 auction offer\$3 order\$3 pric\$3 proposal request\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 13:28
S24	23	allocat\$3 near5 (resource work contact product service) near5 (submit\$3 present\$3 offer\$3) near5 (bid\$4 auction)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/14 13:34

S25	65	(US-20040088206-\$ or US-20040024687-\$ or US-20020090075-\$ or US-20020087378-\$ or US-20020029213-\$ or US-20020026400-\$ or US-20040010592-\$).did. or (US-6130942-\$ or US-6493447-\$ or US-6553114-\$ or US-5506898-\$ or US-5828747-\$ or US-5905793-\$ or US-5982873-\$ or US-6934381-\$ or US-7072966-\$ or US-7068604-\$ or US-7177832-\$ or US-6988186-\$ or US-6804345-\$ or US-6453038-\$ or US-6408283-\$ or US-6397197-\$ or US-6370572-\$ or US-6192346-\$ or US-5682507-\$ or US-5544318-\$ or US-5537684-\$ or US-5206903-\$ or US-6356632-\$ or US-6704409-\$ or US-5001710-\$ or US-5164983-\$).did. or (US-5278898-\$ or US-5390243-\$ or US-5444774-\$ or US-5473773-\$ or US-5500795-\$ or US-5592542-\$ or US-4737983-\$ or US-6272544-\$ or US-5537542-\$ or US-5838968-\$ or US-6178441-\$ or US-6226377-\$ or US-5512884-\$ or US-5682477-\$ or US-5640569-\$).did. or (EP-863651-\$ or EP-863650-\$ or EP-930764-\$ or EP-940965-\$ or EP-949794-\$ or EP-949793-\$).did. or (WO-0113606-\$ or WO-0027102-\$ or WO-9209164-\$ or EP-429770-\$ or EP-570683-\$ or EP-587290-\$ or JP-06232982-\$ or EP-644510-\$ or WO-9526535-\$ or US-5592378-\$ or CA-2178705-\$).did.	US-PGPUB; USPAT; EPO; DERWENT	ADJ	ON	2008/08/14 14:03
S26	2	S25 and resource and service and queue and workload and goal and "time interval"	US-PGPUB; USPAT; EPO; DERWENT	OR	ON	2008/08/14 15:08

S27	3007	(bid\$4 trad\$4 swap\$4) near2 (assignment work job shift tour roster\$4 schedul\$3)	US-PGPUB; USPAT; EPO; DERWENT	OR	ON	2008/08/14 15:32
S28	80	(call contact) near2 (center agent) and (bid \$4) near2 (assignment work job shift tour roster \$4 schedul\$3)	US-PGPUB; USPAT; EPO; DERWENT	OR	ON	2008/08/14 15:32
S29	85	(call contact) near2 (center agent personnel) and (bid\$4) near2 (assignment work job shift schedul\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/15 08:44
S30	89	(call contact) near2 (center agent personnel staff) and (bid\$4) near2 (assignment work job shift schedul\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/15 09:46
S31	4	"7085728"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/15 13:31
S32	11	("5185780"   "5325292"   "5615121"   "5787000"   "5911134"   "6044355"   "6070142"   "6115693"   "6128646"   "6466664"   "6952732").PN. OR ("7085728").URPN.	US-PGPUB; USPAT; USOCR	ADJ	ON	2008/08/15 13:32

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